

Celebrating 25 Years of Service to our Valued Community

2023 Community Affairs Report



Commitment. Impact. Community.

Celebrating 25 Years

of Partnership and Community Impact

A Special Message

From President, Mike Braswell



Dear friends,

Today, we are thrilled to share a significant milestone with you – Georgia Natural Gas® is celebrating its 25th anniversary! We couldn't have reached this momentous occasion without the unwavering support of customers like you, our trusted stakeholders, neighbors, and friends.

Over the past quarter-century, we have witnessed remarkable societal changes and technological advancements. Throughout it all, Georgia Natural Gas has remained steadfast in its commitment to providing exceptional service to the community. It is through this dedication that we have been able to differentiate our brand and establish ourselves as the leading natural gas provider in Georgia.

As part of our ongoing mission to give back, we have significantly increased our financial support and board leadership to vital nonprofit organizations. These partnerships allow us to make a meaningful impact on issues that matter most to our communities. From supporting education initiatives and environmental conservation efforts to advocating for social justice causes, your continued support has enabled us to drive positive change where it's needed most.

It is truly humbling to reflect on the milestones we have achieved together over the past 25 years. None of this would be possible without your trust in us as your natural gas provider. We are grateful for your loyalty and unwavering support throughout this journey.

As we embark on the next chapter of our story, we remain committed to delivering exceptional service while continuously adapting to meet your evolving needs. Our team is here for you every step of the way, ensuring that you receive reliable natural gas services that meet the highest standards of safety and efficiency.

Once again, thank you for being an integral part of Georgia Natural Gas' success story. We look forward to continuing our partnership with you for many more years ahead.

Warmest regards,

Michael A. Braswell
President and CEO
Georgia Natural Gas

Leadership and Integrity

- The company developed a canathon with Hosea Feed the Hungry which resulted in two large truckloads of food being collected in October of 2021 at the height of the pandemic.*
- Georgia Natural Gas continued to volunteer during Covid-19 virtually. Through Partners in Change, employees were able to mentor three young adults.
- Through the Posse Foundation employees volunteered with twenty college-bound young people.
- With the National Park Conservancy, employees cleaned the local Chattahoochee River for five miles by canoe.
- The company also organized an Earth Day Recycling Project that resulted in about 10,000 lbs. of unwanted electronic materials being recycled instead of collecting in a landfill. Additional photos and press releases are available.

*Georgia Natural Gas followed applicable federal, state, and local laws and mandates regarding safety and social distancing. In addition, the company followed stringent corporate governance and guidelines.



Leadership and Integrity Award Recipient

Retail Energy Awards, NYC, NY

In the fall of 2021, Georgia Natural Gas was the recipient of the Leadership and Integrity Award at the Retail Energy Awards held in New York City for outstanding community service.

Our employees have embraced community service and volunteerism not to seek recognition but because it is in their spirit and the nature of our company. It is much appreciated, though, when their efforts are honored.

Organizations We Support

AFRICA'S CHILDREN'S FUND
ATLANTA AREA COUNCIL BOY SCOUTS OF AMERICA
AMERICAN ASSOCIATION OF BLACKS IN ENERGY
ATLANTA BELTLINE
ATLANTA CULINARY CHARITIES
ATLANTA HISTORICAL SOCIETY, INC.
CENTENNIAL PLACE ACADEMY, INC.
CHILDREN'S HEALTHCARE OF ATLANTA
CORPORATE VOLUNTEER COUNCIL
CREATE YOUR DREAMS
DUNWOODY NATURE CENTER
FERNBANK MUSEUM OF NATURAL HISTORY
FOUNDATION FOR RHODES HOMES
GA TECH ALUMNI ASSOCIATION
GEORGIA CHAMBER OF COMMERCE
GEORGIA HISPANIC CHAMBER OF COMMERCE
GREATER ATLANTA CHRISTIAN SCHOOL
HANDS ON ATLANTA, INC.
HARVARD DEBATE
HEAT
HOPE ATLANTA
IDEALS FOUNDATION, INC.
JDRF
JONESBORO BAND BOOSTER
KATE'S CLUB
KEHILLAT CHAIM, INC.
KING CENTER
LATIN AMERICAN ASSOCIATION

LIVE HEALTH THRIVE
MEALS ON WHEELS
METRO ATLANTA CHAMBER OF COMMERCE
MURPHEY CANDLER BASEBALL, INC.
OMEGA SUPPORT SERVICES CENTER
PARTNERS IN CHANGE, INC.
POINTS OF LIGHT FOUNDATION
RESOURCE SERVICES MINISTRIES, INC.
SALVATION ARMY
SAVANNAH SUNRISE ROTARY CLUB
SCIENCE ATL, INC.
SOCIETY OF ST VINCENT DE PAUL GEORGIA
STOCKBRIDGE BASEBALL BOOSTER CLUB
STUDENTS WITHOUT MOTHERS, INC.
THANKS MOM & DAD
THE LOVETT SCHOOL, INC.
THE POSSE FOUNDATION, INC.
THE SALVATION ARMY
THE TWENTY PEARLS FOUNDATION, INC.
THE WOODRUFF ARTS CENTER
TRAVELERS AID OF METROPOLITAN ATLANTA (HOPE)
UNITED NEGRO COLLEGE FUND
UNITED WAY
WE LOVE BUHI
ZOO ATLANTA



Children and Education

Empowering Atlanta's Children for a Bright Future

Quality Education and the Necessary Skills

We understand that Atlanta faces unique challenges when it comes to breaking the cycle of poverty – especially for its youth. That's why we have dedicated a significant portion of our community resources towards supporting children and education.

As a young company, our community journey began with Centennial Academy, a K-8 STEM-focused conversion charter school on the edge of Midtown and down the street from the Georgia Aquarium. It sits on the grounds of the former Techwood Homes public housing community, which was one of the nation's first public housing projects. On a daily basis, our employees went into the schools to tutor students – primarily in grades 3-5, when reading comprehension skills and math skills are critical to charting future success.

The neighborhood was thoughtfully redeveloped with desirable multi-family housing in time for the 1996 Olympics. It was a striking example of urban renewal. The school and a new YMCA were the crown jewels of the neighborhood. Today, Centennial Place is a vibrant mixed-income neighborhood by design – but it is also adjacent to several transitional housing shelters that feed into the school. The school is also landlocked by new development on highly coveted parcels of land.

We actively contribute towards initiatives aimed at enhancing educational opportunities for students across the city.

- Students that we tutored years ago have graduated college with degrees in engineering and other STEM subjects.
- Founding Sponsor of Atlanta Science Festival
- Founding Sponsor, volunteer, organizer of APS Back to School Bash

Georgia Natural Gas' Board of Directors focused on Education

We actively contribute towards initiatives aimed at enhancing educational opportunities for students across the city.

- Maurice Baker**, Centennial Academy
- Rashidah Hasan**, Communities in Schools of Georgia
- John Jamieson**, Children's Museum of Atlanta
- Juan C. Johnson**, Fulton Leadership Academy
- Nelly Mauta**, Woodruff Arts Center's Alliance Theatre

Children's Healthcare of Atlanta

Sometimes simply referred to as Children's, we knew that we wanted to be a supporter of an organization like this – dedicated to caring for infants, children, teens, and young adults aged 0-21 throughout Georgia. CHOA formed in 1998 when Egleston Children's Health Care System and Scottish Rite Medical Center came together becoming one of the largest pediatric systems in the United States.

We are fortunate to have volunteered at each of their locations in the Atlanta area.



■ We've Got Something in Common

Georgia Natural Gas and Children's Healthcare of Atlanta (CHOA) were both established around the same time.

Fernbank Museum of Natural History

As one of the most popular and iconic cultural destinations in Atlanta, Fernbank contains a world-class collection of experiences rooted in science, nature and human culture. Fernbank includes a natural history museum, giant screen theater and 75 acres of nature adventures that include the largest urban old-growth Piedmont Forest in the United States.



"At its core, Fernbank is really about education. Where else in our area, can students and adults travel back in time discovering dinosaurs, far-off lands, prehistoric cultures, and space travel? There is something there for everyone. Plus, there is always something new to explore with existing, must-see exhibits, and special events. Georgia Natural Gas is proud to support such a worthwhile organization."

Shannon Pierce

Board of Trustees, Fernbank Museum of Natural History

Vice President, Growth and Chief External Affairs Officer at Georgia Natural Gas



Posse Atlanta

The Posse Foundation is a leadership and merit-based scholarship program that is rooted in the belief that a small, diverse group of talented students—a Posse—carefully selected and trained, can serve as a catalyst for individual and community development. Posse Atlanta has been dedicated to this mission over the past 10 years and they have been able to serve over 600 Scholars in the greater Atlanta area. We are humbled to be able to support such a meaningful organization.

“Being raised in Atlanta, moving to Boston all alone would have been a massive culture shock, but The Posse Foundation’s mission is to make that transition a smooth one for each scholar. Leading up to college they prepared us for the academic, social and financial rigors of pursuing and undergraduate degree, while allowing us to form relationships with each other that remain strong to this day. Posse created a network for me on campus and off that I could rely on for any of my needs. Whether it was a fellow scholar, an advisor or my Posse Mentor, there was always someone with an answer or the ability to push you in the right direction. Even after graduating and moving on from Boston University’s campus, the Posse Network is still looking out for its scholars. There are many opportunities to meet and network with professionals in all their partner cities, a job board where Posse’s partner companies can post new job opportunities and assistance with things like graduate school applications, resume, interview prep, and career mentoring.”

Devon Ware
Financial Analyst II
Georgia Natural Gas



Nicolas’ Journey Serves as an Inspiration not only for his Classmates but for all of us at Georgia Natural Gas

Work Hard, Flourish, and Grow

Georgia Natural Gas is extremely proud to welcome Cristo Rey Jesuit High School students into our offices for a unique corporate work experience alongside their college preparatory studies. Today, we want to shine a spotlight on one particular student, Nicolas St. Cloud. He truly embodies the spirit of determination and excellence that we aim to foster in our partnership with Cristo Rey. After graduating with honors, Nicolas went on to achieve incredible milestones in his academic journey. Not only did he earn a place at Brandeis University, but he also had the opportunity to spend a semester studying in Accra, Ghana – broadening his horizons and embracing new cultures. Now, Nicolas is pursuing his master’s degree at Emory University’s Rollins School of Public Health – making an impact in a field that he is passionate about.



Seniors

Supporting Seniors in Georgia - Together We Make a Difference

At Georgia Natural Gas, we believe in the importance of community and taking care of our seniors. We are proud to have a strong focus on supporting seniors in their journey to remain comfortably in their homes for as long as possible.

To ensure this, we actively partner with nonprofit organizations that share our vision. One such organization is the Thanks Mom and Dad fund, which provides essential resources and assistance to seniors in need. Through our support, we aim to make a positive impact on the lives of seniors across Georgia.

Additionally, we are committed to promoting quality healthcare for seniors. That's why we proudly support the Visiting Nurses Health System, an organization dedicated to providing comprehensive home healthcare services. By partnering with them, we strive to enhance the well-being and independence of seniors within our community.

We understand that circumstances may sometimes require alternative living arrangements. In such cases, we stand behind **A.G. Rhodes Health and Rehab**, an esteemed facility celebrating 120 years of excellence in rehabilitation and innovative dementia care. Their commitment to cutting-edge practices ensures that seniors receive the best possible care.

We are honored to be part of these initiatives and believe that by working together, we can make a difference in the lives of our beloved senior community members and their families.



As the founder of the Thanks Mom and Dad Fund, I wanted to take a moment to express my deepest gratitude for the unwavering support and dedication that Georgia Natural Gas has shown us throughout our journey.

Over the past two decades, we have been fortunate enough to have some of the most committed board members from your esteemed company. Their passion for our cause and their willingness to go above and beyond has been truly remarkable.

As we celebrate our 20th anniversary, I want to recognize Georgia Natural Gas as an invaluable partner in our mission. Your company's continuous support has not only helped us grow but also enabled us to reach out to more individuals who require assistance.

We are truly grateful for your partnership and look forward to many more years of collaboration in making a difference in our community."

– The Honorable Maureen Kelly
Founder, Thanks Mom and Dad Fund
Secretary & Legislative, Georgia Council on Aging

Environment

Greener Life®

In 2022, our Greener Life program achieved a remarkable milestone: Together, we have successfully offset a staggering 250 million pounds of carbon emissions from the atmosphere.

This achievement is more than double our previous record and demonstrates our unwavering commitment to environmental sustainability.

Everyone who participates in the program plays an integral role in this incredible accomplishment. By choosing the Greener Life program, our customers have taken a proactive step toward making their natural gas usage carbon neutral. We are honored to have 25,000 environmentally conscious individuals who have joined us on this journey to create a greener future.

At Georgia Natural Gas, we understand that natural gas remains an essential part of powering homes and businesses. That's why we developed the Greener Life program – to provide everyone with an opportunity to decarbonize their energy consumption without sacrificing comfort or convenience.

Georgia Natural Gas makes it easy and affordable for customers to make their natural gas use carbon neutral by taking care of purchasing and retiring carbon offsets on their behalf. The company funds a variety of offset projects in the United States, including forestation, landfill and HFC Refrigerant Reclamation.

// By participating in this initiative, not only do customers contribute to reducing carbon emissions, but also inspire others to follow suit."

John Jamieson, VP, Marketing



Earth Day Responsible E-Waste Recycling Initiative

Aligned with Environmental, Social, and Governance (ESG) Principles

At Georgia Natural Gas, we are proud to be known for our commitment to sustainability and environmental responsibility.

For the past decade, we have partnered with eWaste/ePlanet, a trustworthy Atlanta-based firm that specializes in collecting and responsibly managing e-waste. Together, we have successfully recycled and refurbished countless electronic devices, preventing them from ending up in landfills.

This initiative is not only a great opportunity for our customers and neighbors to do some spring cleaning – but also an opportunity to do it responsibly and free of charge. Whether a residential customer or a business owner, we’ve invited everyone to join us in this effort to make a positive impact on the environment. Partners like WXIA-TV have helped us spread the word and increase participation from year to year. A few years ago, we moved the event from our former headquarters in Midtown to Lenox Square and that’s been a game changer with increased participation. And we appreciate the support of

MARTA, the Beltline, and the Midtown Alliance.

By developing our signature E-Waste Recycling event, we are aligned with Environmental, Social, and Governance (ESG) principles. This project demonstrates our dedication to reducing electronic waste and minimizing its impact on our planet.

Let’s continue to come together as a community to protect the environment while embracing technology. Thank you for your continued support!



Earth Day Responsible E-Waste Certificate of Recycling

Summary of Material Received

Count	Commodity	Unit Count	Gross	Tare	Net
10	A/V Equipment	163	3258.00	65.00	3193.00
4	AC Adapters	4	177.00	0.00	177.00
2	All In Ones	12	232.00	0.00	232.00
1	Batteries - alkaline	1	2.00	0.00	2.00
1	Cardboard	0	171.00	65.00	106.00
1	Cell Phones	46	25.00	0.00	25.00
12	CRT Monitors	29	4615.00	340.00	4275.00
14	Desktop	177	3703.00	0.00	3703.00
1	Docking Stations	1	66.00	0.00	66.00
12	Hard Drives	130	252.00	0.00	252.00
3	Laptop	226	1251.00	0.00	1251.00
7	LCD Monitors	122	1455.00	0.00	1455.00
11	LCD TV's	27	4903.00	310.00	4593.00
1	Media tapes and discs	1	4.00	0.00	4.00
9	Metal Scrap	8	1239.00	0.00	239.00
4	Microwave	10	276.00	0.00	276.00
10	Misc. E-Scrap	10	1360.00	0.00	1360.00
2	mix batteries	2	102.00	0.00	102.00
10	Mixed Wire	10	1076.00	0.00	1076.00
5	Network Equipment	23	61.00	0.00	61.00
2	Office Phones	2	70.00	0.00	70.00
1	Plastic Scrap	1	24.00	0.00	24.00
9	Printers	30	2928.00	325.00	2603.00
1	Projectors	1	34.00	0.00	34.00
2	Raid/Storage	10	290.00	0.00	290.00
1	Scrap - Power Strips	1	19.00	0.00	19.00
6	Server	54	2256.00	0.00	2256.00
1	Speakers	1	64.00	0.00	64.00
3	Tablet	50	98.00	0.00	98.00
1	Tape Drives	1	18.00	0.00	18.00
1	UPS Backups	2	54.00	0.00	54.00
1	Used Batteries - Lead Acid (UW)	2	10.00	0.00	10.00
Totals					
149		1157	30093.00	1105.00	28988.00



It's Only Natural

For years, Georgia Natural Gas® has supported a corporate community focus on the environment and sustainability which has driven innovation and opportunity in the communities where we live, serve, and operate.

It's only natural that the Chattahoochee River, which supplies 70 percent of Metro Atlanta's fresh drinking water, became a focus of GNG's community relations department. "Each year, our colleagues roll up their sleeves, apply sunscreen, and snap into safety vests, as they volunteer to help clean a five mile stretch of the river by canoe," says Maurice Baker, manager of Community Relations at the company and organizer of the volunteer event. "It's also a chance to observe potentially vulnerable wildlife in our area that may be impacted by harmful debris – like plastics, bottles, and other refuse. That's a good reminder for us to stay focused on the environment as a company and as local citizens."

While the day starts early, and the volunteering is surely physically more demanding than most of our colleagues' busy day-to-day work duties, everyone leaves with a sense of accomplishment by protecting this precious resource.



The Georgia Aquarium and Greener Life®

Did you know that our incredible GNG Greener Life for Business client, the Georgia Aquarium, is not just a home to mesmerizing sea creatures but also a pioneer in sustainability? They've got it all figured out, from eco-friendly heating to satisfying the culinary cravings of their underwater friends!

Using natural gas, provided by GNG, the Georgia Aquarium keeps its guests comfortable with cozy temperatures, while ensuring their aquatic buddies enjoy warm and refreshing water. Those adorable sea otters and penguins might not be aware of it (they're too busy being cute) but the Aquarium is offsetting its carbon footprint through Greener Life.

But wait, there's more! The aquarium even uses natural gas to dehumidify the facility. No worrying about those pesky humidity levels causing a foggy view of all those breathtaking marine wonders.

So if you're planning a visit to this aquatic wonderland or just want to appreciate their commitment to greener living, remember that behind those enchanting exhibits lies a whole lot of environmentally-friendly magic.





Energy Assistance

Life has a way of throwing curveballs at us, and sometimes we find ourselves in need of a helping hand. But remember, life's challenges are temporary, and together we can overcome them.

At Georgia Natural Gas, we understand the importance of supporting our community in times of uncertainty. That's why we are proud to partner with organizations like HEAT (Heating Energy Assistance Team) to provide essential energy assistance – directly to those who need it most.

We believe that everyone deserves a warm and comfortable home, regardless of their circumstances. Through grants and collaborative efforts, we work diligently to ensure that individuals and families facing financial hardships receive the support they need to keep their homes heated during colder months.

It warms our hearts to contribute to such meaningful initiatives. By supporting organizations like HEAT, we strive to make a positive impact on the lives of our customers and neighbors. We want you to know that when you choose Georgia Natural Gas as your provider, you are not just getting reliable energy services, but also becoming part of a community that cares deeply about your well-being.

If you or someone you know could benefit from energy assistance, please reach out to HEAT or visit their website for more information. www.heatga.org.

Tell the Story

Celebrating our Commitment to the Community through the Media

We are incredibly proud to share that we have partnered with two esteemed Atlanta TV stations – WXIA-TV/11 Alive as a **Company that Cares** and WSB-TV as a **Family 2 Family** sponsor.

These partnerships allow us the incredible opportunity to extend our reach beyond just providing natural gas services. By reaching the television viewing community, we can engage with nonprofits, schools, organizations, and the greater community right in their living rooms and share the incredible work our colleagues do! It's truly an honor for us to be able to connect with our community on such a personal level and share stories of inspiration and hope in every corner of Georgia.

We're grateful to the producers, photographers, journalists, and editors for their years of collaboration and support.



CONTACT US: If you have ideas, suggestions, or opportunities you would like to share with us about nonprofit organizations you believe are making a valuable difference in Georgia, please let us know. We would love to hear from you.

CommunityRelations@GeorgiaNaturalGas.com

